

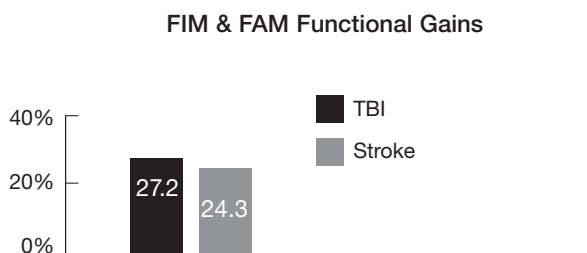


## POST ACUTE OUTCOMES FOR SHEPHERD PATHWAYS

Shepherd Center's Day Program and Residential program are housed at the Shepherd Pathways facility in nearby Decatur, Ga. Based on an individual's needs following inpatient rehabilitation, patients are able to continue their care through Shepherd Center's Day Program, Residential Program and Outpatient Services.

### FUNCTIONAL IMPROVEMENT AND ASSESSMENT

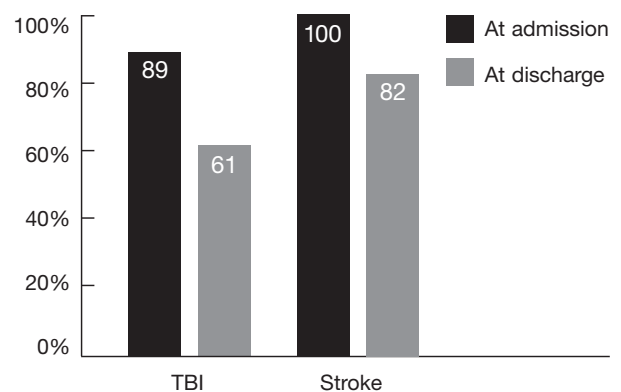
Shepherd Pathways continues to measure a number of factors throughout a patient's continuum of care, including improvements in function, called a Functional Assessment Measure (FIM & FAM), which measures 31 skill levels that are important for a patient's community integration, such as transferring to a car or dealing with the emotional adjustment.



### LEVEL OF SUPERVISION

Another measure of quality is the percentage of patients needing supervision. The comprehensive rehabilitation program at Shepherd Pathways helps patients increase their ability to become more independent, thus decreasing the amount of supervision needed by their families. Generally, the more independently patients can function, the more time families can devote to leisure activities, careers and other interests.

**Percentage of patients requiring full-time supervision\***



\*Using the Supervised Rating Scale (SRS)

Source: Boake, C. (2000) Center for Outcome Measurement

## LENGTH OF STAY

Day Program	
Mild Injury . . . . .	.4-6 weeks
Moderate Injury . . . . .	.6-8 weeks
Severe Injury . . . . .	.8-10 weeks
Residential Program . . . . .	.3-6 months

## PATIENT SATISFACTION

Patient-focused research is our best indicator of the human experience; the sum total of a patient's experience at Shepherd Center given the inevitable highs and lows of rehabilitation from catastrophic injury or life-changing disease. Assessing and refining our services is the goal of the patient satisfaction survey.

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### Patient Satisfaction

Shepherd Pathways patient satisfaction scores:

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Satisfaction with Overall Program . . . . .	.97%
Courtesy and Respect . . . . .	.97%
Participation in Care . . . . .	.93%
Would Recommend Shepherd Pathways . . . . .	.97%

## RETURN TO WORK/SCHOOL

Shepherd Pathways admits patients age 14-65 who have experienced a traumatic brain injury, non traumatic brain injury or stroke. More than 400 patients were admitted in 2008-2009. Within one year, 18 percent of those patients returned to work and 60 percent returned to school that participated in the Marcus Community Bridge Program. The national average for patients returning to school is 15 percent.

## IMPORTANT PHONE NUMBERS

Main switchboard: 404-352-2020  
Admissions: 1-800-SHEPHERD or 404-350-7345  
Shepherd Pathways 404-248-1667

Visit Shepherd Center online at [www.shepherd.org](http://www.shepherd.org)