



Visiting Hours

Monday - Friday: 4 p.m. - 9 p.m.

Saturday - Sunday: 9 a.m. - 9 p.m.

These are Shepherd Center's suggested visiting hours so we can focus on optimizing the recovery of your loved one. However, we understand there may be some exceptions. In the event the family feels the need to visit more frequently, please contact the patient's case manager so a visitation plan can be developed.

Children under 12 may visit if they are free of infectious diseases. This includes a runny nose, cough or fever. After they are screened at the security desk, young visitors receive a special badge allowing them to visit patient areas.

Overnight visitors. Any visitor desiring to sleep overnight at the Center must first be cleared by the patient's charge nurse or case manager. Several restrictions apply.

Do not bring food unless it has been cleared by a nurse. Many patients are on special diets for health reasons or because of swallowing restrictions.

Two visitors at a time. If there are more than two visitors in your group, you may visit with your loved one in our outdoor garden or after hours in a therapy gym, but only with the doctor's permission.

Visiting Patients in Isolation

Shepherd Center has special rules for visiting patients in isolation. You will know if the person you are visiting has isolation precautions by noting a red magnet near the door that says "isolation," and there will be a yellow card indicating what you are supposed to do before you enter the room.

Visiting the Intensive Care Unit

ICU Visiting Hours

Daily: 10 a.m. – noon; 2 – 4 p.m.; and 7:30 – 9 p.m.

Visitors must be cleared by the patient's nurse. Personal items are not allowed in the ICU because of the risk of infection. This includes flowers, photographs, books and personal mementos.