Program Scorecards - FY22

Description: This scorecard is intended to share the outcomes of this program with the persons we serve.

Report Date Range: April 2021 to March 2022
Program: Adult ABI Outpatient
Shepherd Dept: Pathways

Unique Persons Served
397

Persons Served by Age
- 10% 18-25
- 25% 26-35
- 10% 26-35
- 16% 36-45
- 19% 46-55
- 10% 56-65
- 19% 65+

Persons Served by Gender
Male 64%
Female 36%

Persons Served by Race and Ethnicity
<table>
<thead>
<tr>
<th>Race</th>
<th>% Persons Served</th>
<th>Ethnicity</th>
<th>% Persons Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>White or Caucasian</td>
<td>63%</td>
<td>Not Hispanic</td>
<td>93%</td>
</tr>
<tr>
<td>Black or African American</td>
<td>31%</td>
<td>Hispanic or Latino</td>
<td>6%</td>
</tr>
<tr>
<td>Patient Refused</td>
<td>2%</td>
<td>Patient Refused</td>
<td>1%</td>
</tr>
<tr>
<td>Asian</td>
<td>2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>1%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Native Hawaiian</td>
<td>1%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pacific Islander</td>
<td>1%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Average Number of Visits Per Persons Served
- Day Program: 104
- Outpatient: 32

When asked the likelihood of their recommending Shepherd Center, persons served or their caregivers rated Shepherd Center with 97 out of 100

Goal Attainment Scale
92% of persons served goals were met by discharge from rehab

Mayo-Portland Average Scores
Provides an assessment of major obstacles to community reintegration as well as features of the social and physical environment

Supervision Needs
Measured by the supervision rating scale

Created by Shepherd Center Quality and Outcomes Management Department