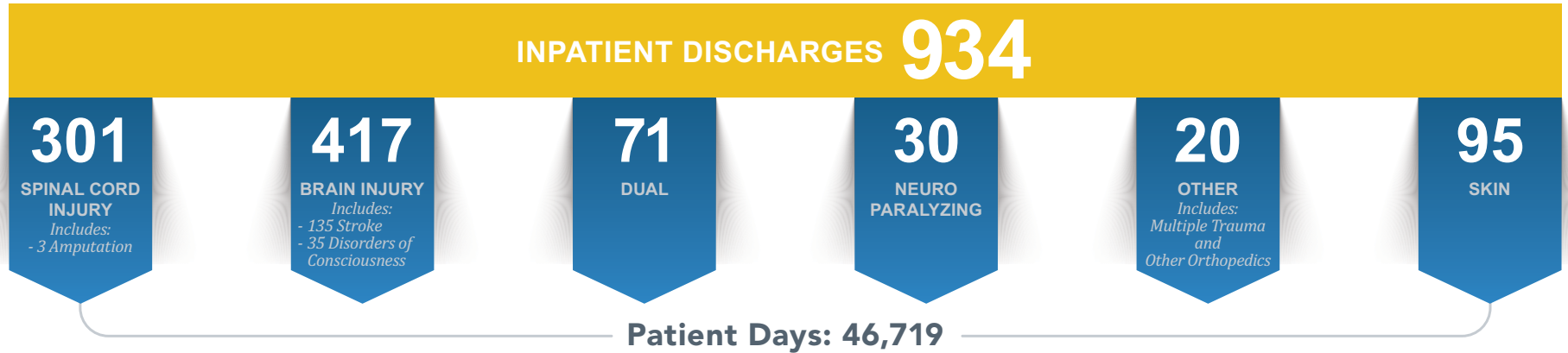




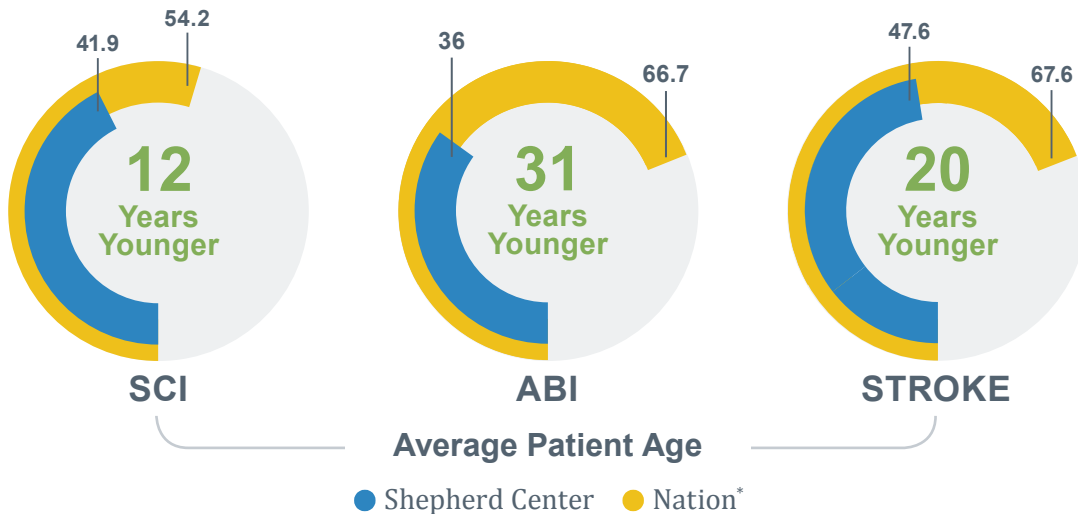
Patients at Shepherd Center Get More Than Just Medical Care

At Shepherd Center, we are a family, working together to help patients and their families obtain the care, skills and confidence they need to return to living their lives as independently and fully as possible.

PATIENTS SERVED 2018



SERVING A YOUNGER POPULATION



*Nation: Reflects all UDS MR rehabilitation facilities for CY 2018. All Shepherd and nation data from UDS MR reporting for CY 2018. Data reflects Nation Adjusted Mean Age.

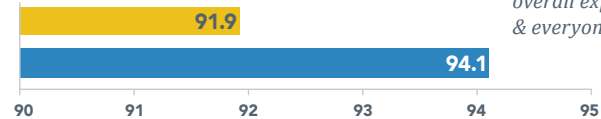
SERVING PATIENTS ACROSS THE NATION

Shepherd Center has treated more than 15,000 inpatients from all 50 U.S. states and more than 50 foreign countries and territories (1996 – 2018).

PATIENT EXPERIENCE

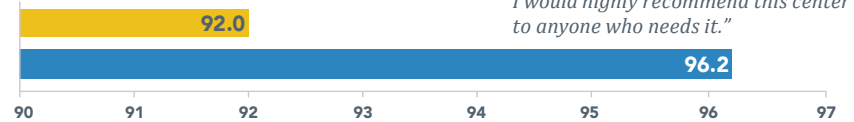
Our mission is to help people who have experienced a catastrophic injury or disease, which has resulted in a temporary or permanent disability, rebuild their lives with hope, dignity, and independence, advocating for their full inclusion in all aspects of community life. Patient satisfaction surveys are one means for measuring how effective we are at achieving that mission.

Overall Rating of Care



"I can't say enough good things - the overall experience was phenomenal & everyone was fantastic!"

Likelihood of Recommending Facility



"We are very pleased with the care our son received at Shepherd Center. I would highly recommend this center to anyone who needs it."

● Shepherd Center ● Nation**

**Nation reflects Press Ganey's "All Hospital Custom" benchmark for like facilities using the rehabilitation survey in CY 2018.

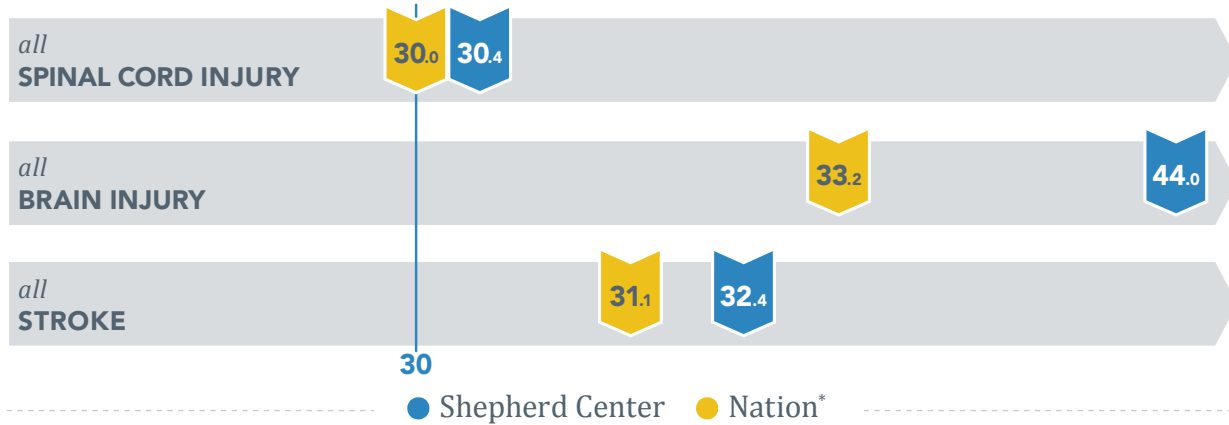


Shepherd Center Strives to be a Provider of Choice

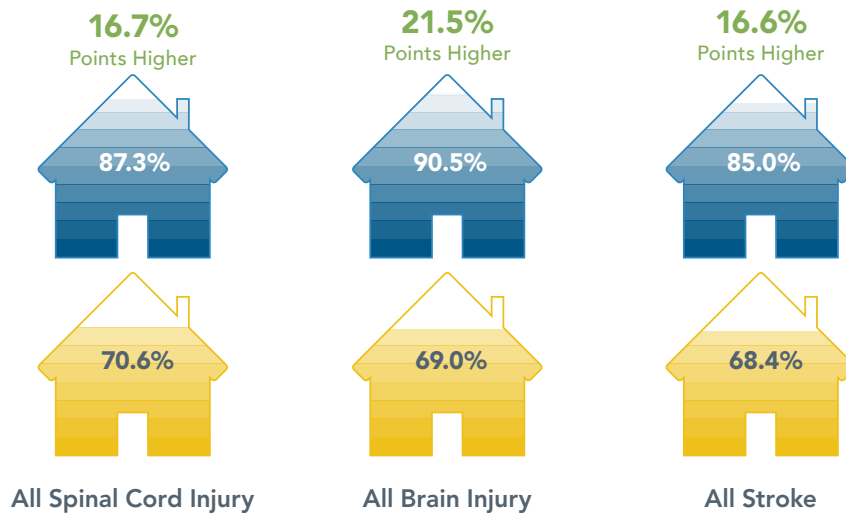
Shepherd Center has proven results in helping patients achieve more functional independence and return to their communities.

REHABILITATION OUTCOMES

Total FIM Change is a measure of how much functional gain the patient received during rehabilitation. It is measured just after admission and again at discharge.



DISCHARGE TO HOME



*Nation: Reflects all UDS MR rehabilitation facilities for CY 2018. All Shepherd and nation data from UDS MR reporting for CY 2018.

VENTILATOR MANAGEMENT

Percent of Successful Ventilator Weaning

The pictures below demonstrates the percent of ventilator weaning according to the level of injury.

Spinal Cord Injuries

- C1-C2: 77%
- C3: 82%
- C4: 72%
- C5-7: 100%
- T1-T12: 100%



Ventilator data is validated annually by David DeRuyter, MD, Medical Director, ICU and Pulmonary Services.

Brain Injury



Brain Injury



Shepherd Center played an integral role in the implementation of the Diaphragmatic Pacing System (DPS). The first Shepherd patient was implanted in 2006. Since then, our well respected program has been a model and support for other hospitals that are implementing DPS or in need of education on the system. Patients on DPS are considered not fully weaned although they are provided this alternative device.

