Mission
Shepherd Center’s mission is to help people with a temporary or permanent disability caused by injury or disease rebuild their lives with hope, independence, and dignity, advocating for their full inclusion in all aspects of community life while promoting safety and injury prevention.

Shepherd Center was named once again as one of the top 10 rehabilitation hospitals in the nation for the 12th consecutive year by U.S. News & World Report in the magazine’s 2020 Best Hospitals rankings.
**People**

**OUTPATIENT VISITS**
During FY2020, 6,677 individual patients were seen in Shepherd Center’s Medical Clinics.

- **6,677** TOTAL PATIENTS
- **2,809** Andrew C. Carlos Multiple Sclerosis Institute
- **1,790** Multi-specialty Clinic
- **1,227** Dean Stroud Spine and Pain Institute
- **626** Shepherd Pathways
- **612** Spinal Cord Injury Day Program
- **597** Urology Clinic
- **513** Complex Concussion Clinic
- **327** Beyond Therapy™
- **326** Wound Clinic
- **322** Upper Extremity Clinic
- **273** Sheepdog Clinic
- **112** SHARE Military Initiative

**INPATIENT DATA**

**INJURY BY AGE**

- **FEMALE** 232
- **MALE** 618

**SPINAL CORD INJURY BY AGE**

- **TOTAL 277**
  - 10-19: 32
  - 20-29: 66
  - 30-39: 66
  - 40-49: 76
  - 50-59: 65
  - 60+: 60

**ACQUIRED BRAIN INJURY BY AGE**

- **TOTAL 387**
  - 10-19: 44
  - 20-29: 48
  - 30-39: 40
  - 40-49: 40
  - 50-59: 44
  - 60+: 46

**DISCHARGED TO COMMUNITY**

- **88%**

**WORLDWIDE REACH**

In its 45 years, Shepherd Center has treated patients from around the world, including the countries and territories listed below.

**REMEMBERING JAMES H. SHEPHERD, JR. SHEPHERD CENTER CO-FOUNDER**

In the 46 years following his paralyzing injury, James, along with his parents, Alana and Harold Shepherd, and David Apple, M.D., helped build Shepherd Center as the bridge from “I can’t to I can.”

**SHEPHERDCARES 2020**

1,189 employees (85%) raised $214,714, and we received an additional $30K challenge grant. These funds purchased new manual and power wheelchairs for inpatient use.

**INPATIENT DISTRIBUTION**

- **850** PATIENTS
- **29** STATES
- **88%** DISCHARGED TO COMMUNITY

In FY 2020, Shepherd Center cared for 850 inpatients in 29 states through our robust SCI, ABI, Stroke and DoC programs. As a result of our care, 88% of these patients were discharged to their communities.

**OUTPATIENT VISITS**

- **6,677** TOTAL PATIENTS
- **2,809** Andrew C. Carlos Multiple Sclerosis Institute
- **1,790** Multi-specialty Clinic
- **1,227** Dean Stroud Spine and Pain Institute
- **626** Shepherd Pathways
- **612** Spinal Cord Injury Day Program
- **597** Urology Clinic
- **513** Complex Concussion Clinic
- **327** Beyond Therapy™
- **326** Wound Clinic
- **322** Upper Extremity Clinic
- **273** Sheepdog Clinic
- **112** SHARE Military Initiative

**INPATIENT DATA**

**INJURY BY AGE**

- **FEMALE** 232
- **MALE** 618

**SPINAL CORD INJURY BY AGE**

- **TOTAL 277**
  - 10-19: 32
  - 20-29: 66
  - 30-39: 66
  - 40-49: 76
  - 50-59: 65
  - 60+: 60

**ACQUIRED BRAIN INJURY BY AGE**

- **TOTAL 387**
  - 10-19: 44
  - 20-29: 48
  - 30-39: 40
  - 40-49: 40
  - 50-59: 44
  - 60+: 46

**DISCHARGED TO COMMUNITY**

- **88%**

**WORLDWIDE REACH**

In its 45 years, Shepherd Center has treated patients from around the world, including the countries and territories listed below.

**REMEMBERING JAMES H. SHEPHERD, JR. SHEPHERD CENTER CO-FOUNDER**

In the 46 years following his paralyzing injury, James, along with his parents, Alana and Harold Shepherd, and David Apple, M.D., helped build Shepherd Center as the bridge from “I can’t to I can.”

**SHEPHERDCARES 2020**

1,189 employees (85%) raised $214,714, and we received an additional $30K challenge grant. These funds purchased new manual and power wheelchairs for inpatient use.

**INPATIENT DISTRIBUTION**

- **850** PATIENTS
- **29** STATES
- **88%** DISCHARGED TO COMMUNITY

In FY 2020, Shepherd Center cared for 850 inpatients in 29 states through our robust SCI, ABI, Stroke and DoC programs. As a result of our care, 88% of these patients were discharged to their communities.

**OUTPATIENT VISITS**

- **6,677** TOTAL PATIENTS
- **2,809** Andrew C. Carlos Multiple Sclerosis Institute
- **1,790** Multi-specialty Clinic
- **1,227** Dean Stroud Spine and Pain Institute
- **626** Shepherd Pathways
- **612** Spinal Cord Injury Day Program
- **597** Urology Clinic
- **513** Complex Concussion Clinic
- **327** Beyond Therapy™
- **326** Wound Clinic
- **322** Upper Extremity Clinic
- **273** Sheepdog Clinic
- **112** SHARE Military Initiative

**INPATIENT DATA**

**INJURY BY AGE**

- **FEMALE** 232
- **MALE** 618

**SPINAL CORD INJURY BY AGE**

- **TOTAL 277**
  - 10-19: 32
  - 20-29: 66
  - 30-39: 66
  - 40-49: 76
  - 50-59: 65
  - 60+: 60

**ACQUIRED BRAIN INJURY BY AGE**

- **TOTAL 387**
  - 10-19: 44
  - 20-29: 48
  - 30-39: 40
  - 40-49: 40
  - 50-59: 44
  - 60+: 46

**DISCHARGED TO COMMUNITY**

- **88%**

**WORLDWIDE REACH**

In its 45 years, Shepherd Center has treated patients from around the world, including the countries and territories listed below.

**REMEMBERING JAMES H. SHEPHERD, JR. SHEPHERD CENTER CO-FOUNDER**

In the 46 years following his paralyzing injury, James, along with his parents, Alana and Harold Shepherd, and David Apple, M.D., helped build Shepherd Center as the bridge from “I can’t to I can.”

**SHEPHERDCARES 2020**

1,189 employees (85%) raised $214,714, and we received an additional $30K challenge grant. These funds purchased new manual and power wheelchairs for inpatient use.

**INPATIENT DISTRIBUTION**

- **850** PATIENTS
- **29** STATES
- **88%** DISCHARGED TO COMMUNITY

In FY 2020, Shepherd Center cared for 850 inpatients in 29 states through our robust SCI, ABI, Stroke and DoC programs. As a result of our care, 88% of these patients were discharged to their communities.
**FINANCIAL SUMMARY & OPERATING STATEMENT**

**FOR FISCAL YEAR ENDED MARCH 31, 2020**

**Statement of Revenues and Expenses**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient services revenue</td>
<td>$266,269,378</td>
</tr>
<tr>
<td>Other Revenue</td>
<td>$26,526,701</td>
</tr>
<tr>
<td>Investment Income</td>
<td>$5,910,249</td>
</tr>
<tr>
<td>Total Operating Revenue</td>
<td>$298,706,328</td>
</tr>
<tr>
<td>Less: Operating Expenses</td>
<td>$272,413,124</td>
</tr>
<tr>
<td><strong>Provision for improvements, equipment and new services</strong></td>
<td><strong>$26,293,204</strong></td>
</tr>
<tr>
<td>Uncompensated care (patients without funding)</td>
<td>$6,865,439</td>
</tr>
<tr>
<td>Undercompensated care (underfunded government programs)</td>
<td>$16,284,033</td>
</tr>
<tr>
<td><strong>Total Charitable services rendered</strong></td>
<td><strong>$23,149,472</strong></td>
</tr>
</tbody>
</table>

**Charitable Services Rendered (at cost)**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations of property and equipment</td>
<td>$41,664</td>
</tr>
<tr>
<td>Donations used to purchase property and equipment</td>
<td>$5,528,442</td>
</tr>
<tr>
<td><strong>Total donated property and equipment</strong></td>
<td><strong>$5,570,106</strong></td>
</tr>
</tbody>
</table>

With this generous support from our community, Shepherd Center is able to provide 20+ programs and services that are not reimbursed by insurance providers, but are integral to the recovery of our patients and their families, including Recreation Therapy, Family Housing, Animal-Assisted Therapy, and the SHARE Military Initiative, among many others.

To learn more visit give.shepherd.org